Polycom VVX D60 FAQ

Q: What is the Polycom VVX D60?

A: The Polycom VVX D60 is the latest addition to the VVX suite of products. It is a cordless handset that works with your existing VVX business media phones as a simple add-on device.

Q: How does it work?

A: Its DECT technology will share the extension with your desk phone.

Q: Is the Polycom VVX D60 right for me?

A: The VVX D60 cordless handset is an ideal solution for small businesses, retail environments or administrative personnel who need to collaborate on the move throughout the day.

Q: What are the basic features?

A: Answer incoming calls on either your desk phone or cordless handset. Move calls between devices, Consulted Transfer, Blind Transfer, Caller ID, Speakerphone, and more.

Q: How much does Polycom VVX D60 cost?

A: The Polycom VVX D60 costs \$229.

Q: How do I get mine?

A: If you currently use ClearStar, Impulse's Hosted Voice service, simply contact your Impulse Account Manager to have one shipped to your office.

Q: Do I need a specific phone model or ClearStar account?

A: You need a VVX 300, VVX 400, VVX 500, or VVX 600, and Executive User License.

Q: How do I get more information?

A: Go to <u>impulse.net/d60-support</u> to find a video, an initial setup guide and a user guide. And check out our blog post as well.

